# **HCP-Administered Medications Reimbursement Process**

BMS Access Support® may be able to help answer questions throughout the reimbursement process.

Clinical Prescribing Decision Made by Provider During Patient Visit<sup>1</sup>

### **BMS Access Support Enrollment**

Office staff enrolls patient and verifies insurance details

## Benefit Investigation/Benefit Verification

Patient's medical policy is reviewed to confirm benefit coverage

BMS Access Support may be able to support program enrollment for patients receiving specific BMS medicines.

BMS Access Support may be able to:

- Complete a Benefits Verification
- Identify prior authorization (PA) requirements
- Support PA tracking

# Patient Covered

Treatment may be administered

# with Restrictions

Ensure understanding of payer requirements and submit documentation

**Patient Covered** 

Once coverage is determined, BMS Access Support may be able to help identify financial support for eligible patients.

## Patient NOT Covered

Verify benefits results and identify potential errors

### Patient Uninsured

Explore solutions (e.g. independent charitable foundations)\*

\*It is important to note that these charitable foundations are independent from Bristol-Myers Squibb Company. Each foundation has its own eligibility criteria and evaluation process. Bristol Myers Squibb cannot guarantee that a patient will receive assistance.

Was issue resolved and coverage confirmed?

YE

**Treatment Administered** 

<u>:</u>

Contact BMS Access Support for additional assistance



Office staff prepares claim with appropriate ICD/CPT/HCPCS codes and submits for approval

BMS Access Support may be able to provide codes and guidance through:

- Reimbursement & Coding Guides interactive website coding tool
- Access & Reimbursement Managers

Payer Adjudicates Claim<sup>1</sup>

### Claim Approved<sup>1</sup>

Physician's office receives payment via Electronic Funds Transfer (EFT) or check

#### Claim Denied1

Review claim denial codes and determine appropriate next steps to appeal decision **Reference: 1.** Healthcare 101: How healthcare reimbursement works? Continuum by CareCloud. Accessed January 16, 2024. https://www.carecloud.com/continuum/how-healthcare-reimbursement-works/#:~:text=After%20 a%20claim%20passes%20successfully,codes%20that%20 include%20brief%20explanations.

The accurate completion and submission of reimbursement- and coverage-related documentation to the patient's insurance plan is the responsibility of the provider and patient. Bristol Myers Squibb and its agents cannot guarantee coverage for any medication or treatment.